



Bedouin tours & Travels
2B, 2nd Floor
168, Bama Charan Roy Road Kolkata- 700 034

-Feedback Form -

Constantly looking for ways to improve our service, we are very interested to know what you think of your trip. We would appreciate it if you could spend a few minutes completing the questionnaire below. Feel free to add comments or voice any complaint. Please put the questionnaire in the envelope, seals it and give it back to the guide (or bring/ send it to our office). Thank you for your kind cooperation.

Which Trip were you on?
(Name and date of trip)

Itinerary

Did you like the itinerary of this trip?

Very much Ok Not at all

Which places did you enjoy most?

Which place that you enjoy least?

What did you do with your free time?

Viet Expert Travel Tours Guide (s)

Were you satisfied with the Viet Expert Travel tours Guide (s) on your trip?

Very much Ok Not at all

How do you rate the level of English of the guide (s)?

Very good Good Average Too low to guide efficiently

Were the guides on your trip accommodating and able to help you with practical problems?

Very much Average Not at all





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On what points do you think for improvement our tour guide (s)?

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Accommodation & Food

(Please note that the standard of accommodation we strike for is not available in all places we visit)

How do you rate the quality for the accommodations on this trip (in general)?

- Very good Good Not acceptable

Transport was the transportation as comfortable as it could be under the circumstances?

- Always Mostly Rarely Never

How do you rate the driver? Was he driving safely? v

- Very good Good Ok Not acceptable

General Comments

How do you rate the overall services of Viet Expert Travel?

- Very good Good Ok

Additional comments: (Please feel free to attach additional page if necessary)

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Name: _____ Nationality: _____ Email Address: _____

If you or someone you know is planning a trip in the near future, would you use or recommend us??

- Yes No

If yes, would you like to subscribe our newsletter?

- Yes No

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